

## **2015 MAGNABALL ACCESSIBILITY (ADA) INFORMATION**

The following information should answer all of your questions regarding accessibility at Magnaball. If you have any additional questions, by all means contact us via email at: [accessmagna@phish.com](mailto:accessmagna@phish.com)

### **Access Tent**

The Access Tent is where patrons with disabilities can come to get information and request services. It will be located within the Accessible Camping area. The Access Tent will be staffed throughout the festival hours, from gates open until gates close. This is also the designated area for recharging wheelchairs and scooters. Remember, guests use this power at their own risk, and Magnaball is not responsible for any personal equipment.

### **Festival Grounds**

The MAGNABALL takes place at Watkins Glenn International Raceway. It is a large site with various types of natural and groomed terrain, which includes sandy pathways, dirt roads, and grassy fields. The topography is reasonably flat with a few areas of small rolling hills. From Accessible Camping to the venue is about 1000 ft. Plan accordingly as there are some distances to be covered to get to all of the areas and stages on the site, and as with any natural terrain, rain can impact the conditions.

### **Accessible Camping**

Entrance into the Accessible Camping area is gained with a valid General Admission Ticket, in addition to having a current, state issued disabled license plate, hang tag or placard. One and only one companion vehicle is allowed with the vehicle displaying the disabled license plate, hang tag or placard. Both vehicles need to be in line and enter together in order to camp together. Friends are allowed to visit accessible camping at all times.

Directions to Accessible Camping: You will enter Gate 2 from route 16. Gates open at noon on Thursday August 20<sup>th</sup>.

### **Accessible RV Camping**

Entrance into the Accessible RV area is gained with a valid RV pass, in addition to having a current, state issued disabled license plate, hang tag or placard. One and only one companion vehicle is allowed with the RV displaying the disabled license plate, hang tag or placard. The companion vehicle must purchase an RV companion pass. For a fee there will be pumper trucks to get your waste water, and provide clean water. Go to camping options on the website for more RV information. Please note: there are no hookups for RV's.

Directions to Accessible RV Camping: You will enter Gate 2 from route 16. Gates open at noon on Thursday August 20<sup>th</sup>.

### **Accessible Day Parking**

Accessible day parking is located in the standard day parking lot.

Directions to Accessible Day Parking: You will enter Gate 3 from route 16. Follow directions to day parking. Gates open at noon on Thursday August 20<sup>th</sup>.

### **Accessible Viewing Platform**

Magnaball will provide an elevated Accessible Viewing Platform within the venue for guests who use wheelchairs, have significant mobility disabilities, or who have difficulty standing for long periods of time. Companions are always welcome on the viewing platforms!

### **Accessible Restrooms**

There will be accessible restrooms and porta jons in the Accessible Camping area, near the Accessible Viewing Platform and in key areas throughout the venue.

### **Accessible Showers**

There will be accessible showers. Come to the Access Tent for more information and location.

### **Golf Carts**

Golf carts will be available to transport patrons with mobility impairments. Golf carts travel to and from Accessible Camping and the viewing platforms. Pick-up and drop-off points for golf cart transportation include the Access Tent in the Accessible Camping area and the Accessible Viewing platform. Rules, guidelines, and schedules for golf cart transportation will be distributed on-site for patrons who might require this service.

### **Powered Mobility Devices**

Guests with mobility disabilities are welcome to use motorized wheelchairs and three or four wheeled scooters at Magnaball. Guests may NOT use golf carts, all-terrain vehicles, two wheeled scooters or motorbikes, either in the venue itself, or in the parking and camping areas.

### **Overnight Medical Devices**

For those guests requiring overnight medical devices such as CPAP machines please make your request as far in advance as possible to: [accessmagna@phish.com](mailto:accessmagna@phish.com) Understand, continuous power cannot be guaranteed, and it is STRONGLY advised you bring a back-up source for power or charging.

### **Medicine Storage**

Guests needing a cool place to store their medicines can contact: [accessmagna@phish.com](mailto:accessmagna@phish.com) to make those arrangements.

### **Interpreting Services**

Please make your requests as early as possible and no later than 4 weeks prior to Magnaball. Send request to: [accessmagna@phish.com](mailto:accessmagna@phish.com)

### **SERVICE ANIMALS – Definition, Policies, and Procedures**

Magnaball welcomes and supports the rights and attendance of all persons with disabilities that rely on the special skills of a trained service animal. What we DO NOT support, nor will tolerate, are pets being misrepresented by their owners as service animals, when in fact they are not. So please, don't do it. Leave your pet at home. We mean it. Music festivals are not a place for pets.

#### Service Animal Definition:

A 'service animal' means "any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability. The work or tasks performed by a service animal must be directly related to the handler's disability."

#### Service Animal Policies:

For our legitimate patrons with disabilities who wish to bring their service animals to Magnaball, we ask that you review and follow the policies outlined below:

1. Service animals must be accompanied by the handler with the disability.
2. Service animals must be under the control and supervision of their handler at all times.
3. Service animals are not permitted to be left in camp unattended under any circumstances.
4. Handlers are required to be prepared for, and clean-up after, their animals at all times.
5. We reserve the right to remove and/or refuse access to any service animal from the campgrounds or venue if that animal is deemed to be a health or safety threat to festival patrons, staff, or other service animals, or in violation of these policies.
6. All service animals must be credentialed by the MAGNABALL staff (see the procedures below).

#### SERVICE ANIMAL PROCEDURES:

All patrons with disabilities attending Magnaball this year with a service animal will need to have that animal credentialed by MAGNABALL staff before entering the main gate. This process will be performed quickly and respectfully by our Accessibility Staff.

What will you need to do? It's easy. Once you arrive at MAGNABALL, come to the Access Tent located in the Accessible Camping area. Staff will speak with you, record your contact information, and provide a collar tag for your service animal. Then you are good to go. Security and staff will be on the lookout this year for all animals to have a properly credentialed MAGNABALL collar tag.

Remember, Service animals are allowed, all other dogs are not!